



## VEHICLES

1. All vehicle and trailer bookings made with Moreton Island Adventures Pty Ltd for the Micat (**Micat**) are subject to terms and conditions below.

### Cancellations & Alterations

1. Micat do not provide refunds or partial redemptions at any time.
2. The following notice is required for **cancellation** of vehicle bookings:

Notice	
Less than 5 days'	100% cancellation fee.
5 days' or more	A gift certificate minus 25% of the cost of the booking (less credit card fee, vehicle access permit, and phone booking fee (as applicable)).
7 days' or more	A gift certificate minus 17% of the cost of the booking (less credit card fee, vehicle access permit, and phone booking fee (as applicable)).
1 months' or more	A gift certificate minus 15% of the cost of the booking (less credit card fee, vehicle access permit, and phone booking fee (as applicable)).

3. If passenger(s) travelling in a vehicle provide 24 hours' notice of cancellation, the customer will be entitled to a gift certificate.
4. All gift certificates are valid for use for 12 months. When re-booking, any increase in rates will be payable by the customer at the time of booking. No refunds will be issued of any remaining monies after rebooking. Rebooking is subject to availability, and new bookings will be subject to new terms and conditions.
5. Vehicle bookings travelling from:

(a) **Brisbane to Moreton Island** may be altered as follows:

Notice	
Less than 72 hours'	Cannot change date or time of trip.
72 hours' or more	Can change date or time of trip by up to 72 hours from departure date for a cost of 10% of booking.
5 days' or more	Can change date or time of trip by up to 7 days from departure date for a cost of 5% of booking.

(b) **Moreton Island to Brisbane** may be altered as follows:

Notice	
Less than 24 hours'	Cannot change date or time of trip.
24 hours' or more	Can change date or time of trip by up to 21 days.

6. It is the customer's responsibility to cancel their vehicle access permit and/or camping permit directly with National Parks.



7. Bookings are altered or cancelled when the customer successfully amends their booking using their booking account online.
8. If the customer moves their booking to a cheaper trip, the customer will not receive any difference in fares.

#### **General**

2. **Vehicles booked under size on the Micat may be left behind**, will be left until last to board, and will be charged additional fees prior to boarding.
3. Micat services may be cancelled or altered for various reasons at any time without notice. In this instance, bookings will be moved to service(s) of the customer's choice (subject to availability).
4. Micat accepts no responsibility for any damages sustained to vehicles during travel on Micat. We recommend purchasing suitable travel insurance.